



# CAPTORRA CALL TRACKING

Captorra provides their clients with the means to post custom Phone Tracking data to Captorra. This data will be used to match and supplement a corresponding Intake in Captorra. The existing fields are a base for data to be collected. If additional fields are needed to meet the Firm's requirements we can add them as custom fields.

## Posting Information

URL	http://captrack01.captorra.com:90/api/captorracalltracking/create https://captrack01.captorra.com/api/captorracalltracking/create
Method	POST
Headers	Content-Type : application/json Accept: application/json

## Data Parameters

The base integration allows for the following fields to be passed using the corresponding Parameters.

Param	Description - <i>Type</i> - Character Limit
Captorrald	<b>Required</b> Unique ID identifying the Captorra organization - <i>integer</i> - 6
Name	<b>Required</b> Matching Value - <i>string</i> - 100
ANI	<b>Required</b> Caller's Phone Number - <i>string</i> - 20
Date	<b>Required</b> Call Date and Time - <i>string</i>
ID	<b>Required</b> Vendor's Unique ID - <i>string</i> - 100
String01	Custom Text - <i>string</i> - 500
String02	Custom Text - <i>string</i> - 500
String03	Custom Text - <i>string</i> - 500
String04	Custom Text - <i>string</i> - 500
String05	Custom Text - <i>string</i> - 500
String06	Custom Text - <i>string</i> - 300
String07	Custom Text - <i>string</i> - 300

String08	Custom Text - <i>string</i> - 300
String09	Custom Text - <i>string</i> - 300
String10	Custom Text - <i>string</i> - 300
String11	Custom Text - <i>string</i> - 100
String12	Custom Text - <i>string</i> - 100
String13	Custom Text - <i>string</i> - 100
String14	Custom Text - <i>string</i> - 100
String15	Custom Text - <i>string</i> - 100
String16	Custom Text - <i>string</i> - 100
String17	Custom Text - <i>string</i> - 100
String18	Custom Text - <i>string</i> - 100
String19	Custom Text - <i>string</i> - 100
String20	Custom Text - <i>string</i> - 100
Multi01	Custom Text - <i>multiline string</i> - 100

Each posting will include a Captorra Identification number ('Captorrald'). The 'Captorrald' is a unique ID number that identifies the Captorra client's organization to which you are posting. The 'Referrer' GUID is a value that identifies your group or site to the organization. If you are posting for multiple Captorra clients you will receive a 'Captorrald' and a 'Referrer' GUID for use with each individual client's organization. These fields are mandatory for each posting.

## Example Post:

The JSON code below is only an example. Do not attempt to post with the sample GUIDs or IDs shown.

```
{
  "Captorrald": "111111",
  "Name": "PPC Campaign 01",
  "ANI": "7702401011",
  "Date": "01/01/2018 4:00 PM",
  "ID": "1A2B3C4D5E6F7G8H9",
  "String01": "Custom Text 01",
  "String02": "Custom Text 02",
  "String03": "Custom Text 03",
  "String04": "Custom Text 04",
  "String05": "Custom Text 05",
  "String06": "Custom Text 06",
```

```
“String07”: “Custom Text 07”,
“String08”: “Custom Text 08”,
“String09”: “Custom Text 09”,
“String10”: “Custom Text 10”,
“String11”: “Custom Text 11”,
“String12”: “Custom Text 12”,
“String13”: “Custom Text 13”,
“String14”: “Custom Text 14”,
“String15”: “Custom Text 15”,
“String16”: “Custom Text 16”,
“String17”: “Custom Text 17”,
“String18”: “Custom Text 18”,
“String19”: “Custom Text 19”,
“String20”: “Custom Text 20”,
“Multi01”: “Multi Line Text 01”
}
```

## Responses:

Below are the different responses API can return and their respective details.

### Message

#### Detail

```
{
“success”: true
}
```

A phone tracking record was created successfully.

```
{
“success”: false,
“error”: “Invalid JSON data.”
}
```

Invalid JSON data was posted.

```
{
  "success": false,
  "error": "Please provide the Captorrald, Name, ID, ANI, Date"
}
```

Posted JSON data do not contain the mandatory fields:

Captorrald

Name

ID

ANI

Date

```
{
  "success": false,
  "error": "Please provide Source Name, ID, ANI, Date"
}
```

Posted JSON data do not contain the mandatory fields:

Name

ID

ANI

Date

```
{
  "success": false,
  "error": "Invalid Date"
}
```

Posted JSON data contains invalid date for Date Field.

```
{
  "success": false,
  "error": "Invalid ANI"
}
```

Posted JSON data contain invalid phone number for ANI field.

```
{
  "success": false,
  "error": "Please check Captorrald."
}
```

Posted JSON data contain invalid CaptorraId.

```
{  
  "success": false,  
  "error": "Phone source already exists"  
}
```

Posted JSON data contain the duplicate unique identified for ID field.

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**Visit [captorra.com](https://captorra.com) for more information**

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